

**precisely**

**ER**

Patch Notes

Version: 9.6



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# Patch Contents

These patch release notes describe changes made to ER® Release 9.6, build 9.6-14596.

This patch addresses the following software defect:

Issue Number	Details
ER-14681	Fixed an issue where the user name check for ER Rich Client login was case sensitive.

This patch is applicable for the following products:

☐ Infogix Assure®

☐ Infogix Insight®

☒ Infogix ER®

☐ Infogix Perceive®

# How to Install the Patch

## Infogix Assure is now Assure DQ

As part of the Precisely rebranding strategy, starting version 9.6, Infogix Assure product has been rebranded as Assure DQ. Within the user interface, users will see the new Assure DQ naming being used.

Note that there may still be some underlying references to "Infogix Assure", but those have been kept for minimizing any issues with the broader backend name dependencies.

## Installation Preparation

**Note:** In the instructions below, `<product>` represents the Infogix application.

- For Infogix Assure®, use IA.
- For Infogix ER®, use ER.
- For Infogix Insight®, use II.
- For Infogix Perceive®, use IV.

`<myConfigName>` represents the name of your configuration.

- If you accepted the configuration name default, you do not have to add the `-c < myConfigName>` parameter.

## Server Installation

The zip file ER-9.6-14596-4.zip contains everything you need to install this patch on the server.

1. Copy the zip file to the following folder:

`<install_folder>/Infogix/maintenance/updates`

If the server is on the UNIX® or Linux® platform, upload or FTP the zip file to the UNIX or Linux host in binary mode.

2. From `<install_folder>/Infogix/bin`, run the appropriate script:

for Windows®

```
update-product.bat -c <myConfigName> apply ER-9.6-14596-4 <product>
```

for UNIX or Linux

```
./update-product.sh -c <myConfigName> apply ER-9.6-14596-4 <product>
```

3. If this is a new installation and you have not yet run the deploy script, skip the remaining steps and return to the installation process.
4. From `install_folder/Infogix/bin`, run the appropriate script:

for Windows

```
clean.bat <product>
```

for UNIX or Linux

```
./clean.sh <product>
```

5. From *install\_folder* /Infogix/bin, run the appropriate script:

for Windows

```
deploy.bat <product>
```

for UNIX or Linux

```
./deploy.sh <product>
```

6. Restart the Infogix product server(s).

# Contact Us

If you encounter any technical issues, we recommend that you visit the support portal at [support.infogix.com](https://support.infogix.com).

If your query has not been discussed previously, you can create a new topic and receive answers from our product experts.

Alternatively, you can log a support ticket:

1. Select **Sign in** from the top right corner of the screen.
2. If you have already registered, enter your **Email** and **Password**, then click the **Sign in** button. Or, if you are not a registered support portal user, click **Sign up**.
3. Once you have registered and signed in, select **Submit a request** from the top right corner of the screen.
4. Complete all fields, then click **Submit** at the bottom of the screen.

# Community

Our product is constantly evolving and input from you is highly valued. If you have any suggestions, please contact the product team by submitting a feature request on the [Community](#).

# Notices

## Trademarks

Infogix, the Infogix logo, ACR, ACR/Detail, ACR/Summary, ACR/Workbench, ACR/Connector, Infogix Assure, Infogix Insight, ACR/Instream, ACR/File, Infogix ER, Infogix Perceive, Data3Sixty, and Data360 are registered trademarks of Precisely. Data3Sixty Analyze, Data3Sixty Govern, Data3Sixty DQ+, Data360 Analyze, Data360 Govern and Data360 DQ+ are trademarks of Precisely. Any other trademarks or registered trademarks are the property of their respective owners.



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