precisely

Insight

Release Notes

Version: 9.4
Patch II-9.4-17972-4

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Overview

This document is intended for Insight 9.4 customers who want to install patch 9.4-17972-4. The document describes the enhancements and fixes included in the patch and provides procedures for installation of the patch.

Fixes

JIRA	Details
II-10449	Fixed an issue that caused reports to be duplicated.
II-10450	Fixed an issue that prevented filtering from working correctly.

Patch Installation

The attached zip file, II-9.4-17972-4.zip, contains all the files you need to install the patch for the Insight server.

1. Copy or upload II-9.4-17972-4.zip to `install_folder`/Infogix/maintenance/updates/II.
2. From `install_folder`/Infogix/bin, run the update product script to apply the patch. If your Insight installation uses a configuration name, such as test, specify `-c configname` in the script commands below. Otherwise, omit the `-c configname` argument.
   - Windows®:
     ```
     update-product.bat -c configname apply II-9.4-17972-4 II
     ```
   - UNIX or Linux:
     ```
     ./update-product.sh -c configname apply II-9.4-17972-4 II
     ```
   where `-c configname` specifies your configuration name (if any).
3. If this is a new installation or an upgrade, skip the additional steps that follow and return to the installation process in the server installation or upgrade guide.

Additional Steps for Pre-Existing Installations

If you are applying the patch to a pre-existing installation, complete the remaining steps below.

1. Run the clean script from `install_folder`/Infogix/bin.

   This script cleans out all working files and drivers added to the installation folder

since the previous deployment.

- o Windows:

  ```
  clean.bat -c configname II
  ```
- o UNIX or Linux:

  ```
  ./clean.sh -c configname II
  ```

The `-c configname` argument is only necessary if your installation uses a configuration name.

2. Run the deploy script from `install_folder`/Infogix/bin.

- o Windows:

  ```
  deploy.bat -c configname II
  ```
- o UNIX or Linux:

  ```
  ./deploy.sh -c configname II
  ```

  The `-c configname` argument is only necessary if your installation uses a configuration name.

3. Restart the Insight server.

Contact Us

If you encounter any technical issues, we recommend that you visit the support portal at support.precisely.com.

Community

Our product is constantly evolving and input from you is highly valued. If you have any suggestions, please contact the product team by submitting a feature request on the Community.

Notices

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