

precisely

Platform

Patch Notes

Version: 9.6



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Patch Contents

These patch release notes describe changes made to Infogix Platform® Release 9.6, build 9.6-15427.

This patch addresses the following software defect(s):

Note: These fixes are applicable for WildFly deployments only.

Issue Number	Details
IP-7394	Defect: Fixed an issue where passwords containing an open bracket character caused deployment failures on WildFly.
IP-7412	Defect: Fixed a problem where the <code>deploy</code> script fails when passwords contained special characters. Defect: Fixed a problem where the <code>clean</code> script may fail with an error on a WildFly deployment. Defect: Fixed a problem with WildFly deployments where role groups may not be found, causing error messages like "You are not authorized to view this page." in Assure DQ.
IP-7421	Defect: Fixed an issue with LDAP security configuration where a group mapped to multiple roles causes a role authorization error message after logging in.

This patch is applicable for the following products:

☒ Assure DQ®

☒ Insight®

☒ ER®

☒ Perceive®

How to Install the Patch

Infogix Assure is now Assure DQ

As part of the Precisely rebranding strategy, starting version 9.5, Infogix Assure product has been rebranded as Assure DQ. Within the user interface, users will see the new Assure DQ naming being used.

Note that there may still be some underlying references to "Infogix Assure", but those have been kept for minimizing any issues with the broader backend name dependencies.

Installation Preparation

Note: In the instructions below,

`<product>` represents the Infogix application.

- For Assure DQ®, use IA.
- For ER®, use ER.
- For Insight®, use II.
- For Perceive®, use IV.

`<myConfigName>` represents the name of your configuration.

- If you accepted the configuration name `default`, you do not have to add the `-c < myConfigName>` parameter.

Server Installation

The zip file `IPS-9.6-15427-4.zip` contains everything you need to install this patch on the server.

Follow the steps below if this is a new installation of release 9.6, and you have not yet run the `deploy` script earlier.

Applying the Patch on a New Installation of Release 9.6

1. Copy the zip file, `IPS-9.6-15427-4.zip`, to the following folder:

```
<install_folder>/Infogix/maintenance/updates
```

If the server is on the UNIX® or Linux® platform, upload or FTP the zip file to the UNIX or Linux host in binary mode.

2. From `<install_folder>/Infogix/bin`, run the appropriate script:

for Windows

```
update-product.bat -c <myConfigName> apply IPS-9.6-15427-4 <product>
```

for UNIX or Linux

```
./update-product.sh -c <myConfigName> apply IPS-9.6-15427-4 <product>
```

Note: You do not have to apply this patch to each product separately. Applying the patch one time applies it to the platform for all the product configurations created within the installation directory.

You will, however, must run the `clean` and `deploy` scripts for each product.

3. If this is a new installation and you have not yet run the `deploy` script, skip the remaining steps and return to the installation process.

Applying the Patch on a Deployed Installation of Release 9.6

1. From the `<install_folder>/Infogix/bin`, run the appropriate script:

for Windows

```
clean.bat -c <myConfigName> <product>
```

for UNIX or Linux

```
./clean.sh -c <myConfigName> <product>
```

2. Delete the folder `<install_folder>/Infogix/wildfly/<myConfigName>`
If the product is deployed without the `-c <myConfigName>` option, delete the folder `<install_folder>/Infogix/wildfly/igx`

Note: For clustered WildFly deployments, perform this step on each node within the cluster.

3. From the `<install_folder>/Infogix/bin`, run `config-wildfly` script to create the WildFly instance.

for Windows

```
config-wildfly.bat -c <myConfigName>
```

for UNIX or Linux

```
./config-wildfly.sh -c <myConfigName>
```

4. From the `<install_folder>/Infogix/bin`, execute the following command to add an administrative user to the WildFly Management realm.

For Windows

```
add-wildfly-user.bat -c <myConfigName> <WILDFLY_ADMIN_USER>  
<WILDFLY_ADMIN_PASSWORD>
```

for UNIX or Linux

```
./add-wildfly-user.sh -c <myConfigName> <WILDFLY_ADMIN_USER>  
<WILDFLY_ADMIN_PASSWORD>
```

where the user id and password specified above is same as the values provided for WILDFLY_ADMIN_USER and WILDFLY_ADMIN_PASSWORD properties in the appserver.properties file.

5. From the <install_folder>/Infogix/bin, execute the following command to start the WildFly instance created by config-wildfly script:

for Windows

```
start-wildfly.bat -c <myConfigName>
```

for UNIX or Linux

```
./start-wildfly.sh -c <myConfigName>
```

where <myConfigName> is the name of your configuration.

6. Copy the zip file, IPS-9.6-15427-4.zip, to the following folder:

```
<install_folder>/Infogix/maintenance/updates
```

If the server is on the UNIX® or Linux® platform, upload or FTP the zip file to the UNIX or Linux host in binary mode.

7. From <install_folder>/Infogix/bin, run the appropriate script:

for Windows

```
update-product.bat -c <myConfigName> apply IPS-9.6-15427-4 <product>
```

for UNIX or Linux

```
./update-product.sh -c <myConfigName> apply IPS-9.6-15427-4 <product>
```

Note: You do not have to apply this patch to each product separately. Applying the patch one time applies it to the platform for all the product configurations created within the installation directory.

You will, however, must run the clean and deploy scripts for each product.

8. From the <install_folder>/Infogix/bin directory, execute the following command to validate the configuration settings.

for Windows

```
validate-config-values.bat -c <myConfigName> <product>
```

for UNIX or Linux

```
./validate-config-values.sh -c <myConfigName> <product>
```

Note: If the command fails, review `validate-config-values.log` for more information about validations that failed in the folder

`<install_folder>/Infogix/logs/<myConfigName>/<product>`

9. From `<install_folder>/Infogix/bin`, run the appropriate script:

for Windows

```
deploy.bat -c <myConfigName> <product>
```

for UNIX or Linux

```
./deploy.sh -c <myConfigName> <product>
```

10. Restart the Infogix product server(s).

Contact Us

If you encounter any technical issues, we recommend that you visit the support portal at support.infogix.com.

If your query has not been discussed previously, you can create a new topic and receive answers from our product experts.

Alternatively, you can log a support ticket:

1. Select **Sign in** from the top right corner of the screen.
2. If you have already registered, enter your **Email** and **Password**, then click the **Sign in** button. Or, if you are not a registered support portal user, click **Sign up**.
3. Once you have registered and signed in, select **Submit a request** from the top right corner of the screen.
4. Complete all fields, then click **Submit** at the bottom of the screen.

Community

Our product is constantly evolving and input from you is highly valued. If you have any suggestions, please contact the product team by submitting a feature request on the [Community](#).

Notices

Trademarks

Infogix, the Infogix logo, ACR, ACR/Detail, ACR/Summary, ACR/Workbench, ACR/Connector, Infogix Assure, Infogix Insight, ACR/Instream, ACR/File, Infogix ER, Infogix Perceive, Data3Sixty, and Data360 are registered trademarks of Precisely. Data3Sixty Analyze, Data3Sixty Govern, Data3Sixty DQ+, Data360 Analyze, Data360 Govern and Data360 DQ+ are trademarks of Precisely. Any other trademarks or registered trademarks are the property of their respective owners.



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